

Licence Resetting for WinSuite

** Before you carry out this ensure that there are no users using WinSuite.**

With WinSuite 3.x, the licence checks can be reset by stopping the WinSuite XREF Service on the server (go to Admin Tools | Services to stop the service) THEN deleting the file WSCLS.SAV from the .. \Program Files\WinSuite\Admin Folder on the server. Once this is done restart the WinSuite XREF Service.

With WinSuite AD & EE there is no fix for this, you will have to send us a copy of the ADlic.lic file from the following location on the server go to the following location:

.. \Winnt\Sysvol\Sysvol\Domain-Name\WinSuiteAD\Client\WinSuiteADFolder

On the client, location is:

.. \Program Files\WinSuiteAD

We will then pass this on to our developers who will look at this file.